## No Downtime for e-Manifest

It is CBP policy that the trade is responsible for the timely submission of an e-Manifest, regardless of any EDI or internet issues the trade may experience.   The trade community should also note that the ACE Secure Data Portal is not available each week from 11:00 PM EST on Saturday until 5:00 AM EST on Sunday for regular system maintenance. Carriers filing e-Manifests via the Portal must ensure that all manifests are submitted prior to 11:00 PM on Saturday, for trucks crossing during this maintenance window.  CBP will NOT issue "down time" tickets for carriers who have not filed or attempted to file an e-Manifest prior to this timeframe or for carriers who have not filed due to EDI issues.

> *Trade ACE account users cannot enter FAST drivers in their ACE accounts because those FAST drivers already exist in the ACE database.  When filing the manifest, trade users simply need to enter their FAST ID number and the driver information will be pulled into the record and will be available for CBP.  Once you print the cover sheet of the e-Manifest, the FAST driver's name will appear on the cover sheet.*

## Storing Conveyance Records Improved in ACE

A change was deployed in the ACE Truck Manifest system on February 2, 2008 to redesign and reorganize the way ACE stores conveyance (truck power unit) records.  ACE now ties all information that was either sent to ACE through the process of registering for a transponder and/or information that was entered into ACE directly.  Information such as the license plate information, conveyance ID and, if applicable, user fee and transponder data are all tied to the Vehicle Identification Number (VIN).  Because all previously entered information is now tied to the VIN, there may be truck records that contain license plates that had been previously assigned to the truck.  If your truck has a transponder and you need to correct information that was added via the transponder application then you must correct the information via the transponder issuing authority.  Information recorded against a truck via ACE can be edited or deleted via your ACE account.

- When the trade user creates a manifest, ACE automatically pulls the state/plate number from the conveyance record.  If the state/plate number entered by the trade account in ACE does not match the record for the VIN in FAST, the plate on the truck will not match the plate on the manifest.  ACE will not be able to find the trip using the new plate.
- Trade users must update conveyance information on-line using the Mellon Bank Trade-Links system (https://tradelinks4.mellon.com/cbp/Dispatcher) or by calling the Mellon Bank User Fee Help Desk at (317) 298-1245.  Once the conveyance information is updated with Mellon Bank, it is transmitted to FAST and then to ACE.
- If the conveyance information is not updated in ACE 24 hours after Mellon Bank was contacted, please request a trouble ticket by e-mailing the ACE Helpdesk (ACEHELPDESK@cbp.dhs.gov) and be sure to include the new and old plate and VIN.

> *Please be aware that the Cargo Exam reports in ACE are currently incomplete.  When a Cargo Exam Report is run, only a very small fraction of the entries that were actually examined are returned in the results.  We will post a message to ACE News when these reports display complete data.*

**CBP Extends Comment Period for Proposed Rulemaking**

CBP published a Federal Register Notice (FRN) on February 1, 2008 (*see* 73 **FR** 6061) announcing the extension of the comment period by fifteen days, for its proposed rulemaking requiring an advance security filing from importers (also known as "10+2"). Members of the trade community will now have until March 18 to submit comments to CBP.

**Authorized Data Extract is Almost Here**

Deployed on February 2, 2008 to a limited number of users, the Authorized Data Extract (ADE), formerly known as Bulk Data Download, is undergoing a scrutinizing testing phase to ensure ease of use and data accuracy. Once testing is complete, CBP will make ADE available to all importer and broker Trade Account Owners (TAO), Proxy TAOs and selected CBP Personnel.

> *The currency rates found in the 'References' Action dropdown in ACE should not be used for any official business needs until further notice. There is a system issue with the conversion process which is causing the rates to be miscalculated. Please refer to ACS for the correct rates until this problem is corrected. When the ACE currency conversion process has been fixed, a new message will be posted to ACE News.*

**U.S. Customs and Border Protection Budget Increases for Fiscal Year 2009**

President Bush asked Congress to increase funding for the Department of Homeland Security by nearly 7% to $50.5 billion in fiscal year 2009. CBP would receive an 18 percent increase in funding from 2008 levels to $10.9 billion. ACE is also to receive $317 million of the $511 million slated for computer modernization.

**Access Multiple ACE Accounts with One User ID**

ACE users with more than one ACE Portal account can now access multiple ACE accounts with one ACE user ID and password. To do so, follow these steps:

1. Decide which ACE user ID and password to maintain as your sign on to ACE.
2. Contact all other ACE Portal accounts who have granted you access to their account and request that they deactivate/revoke your current access.
3. Provide the other Portal accounts with the ACE user ID you will maintain as your sign-on to ACE and ask them to give you access as a user in their Portal account with that ACE user ID.

When logging in, you will then be able to choose which Portal account to enter from the displayed list. When changing Portal accounts, you will click the **Switch Accounts** icon in the top right corner of the portal. The icon is located between the *Help* icon (question mark) and the *Logoff* icon (open door). You can now move from Portal account to Portal account without logging in and out of ACE.

> ***Remember to sign up for the Cargo Systems Message Service.*** *To subscribe, sign up through the Cargo Systems Message Service link at www.cbp.gov/modernization.*

> ***Change your spam blocker.*** *The e-mail address for ACE passwords has changed. When you reset your password, ACE will send you an e-mail from aceuserservice@cbp.dhs.gov.*